

UNDERSTANDING BOIL ADVISORIES

Water Works District No. 1 is committed to its mission to supply safe potable water to all customers of Ward 1 by prudently following regulations set forth by the EPA and administered through the Department of Health and Hospitals. Protocols and guidelines are established to address those times when events occurring in all public water systems warrant the issuance of a Boil Advisory. The most common Boil Advisory is precautionary and given when system pressure falls below 15 psi in the distribution system as the result of a broken water main. Although the Water District makes every effort to exercise best practices while making the repair, followed by extensive flushing using chlorinated water as a disinfectant, precautions should be considered in the isolated area affected by the pressure loss until the Department of Health and Hospitals can confirm clear samples. Precautionary Boil Advisories are given as a recommendation to boil water before consumption. Boil Water Notices, on the other hand, are issued when customers must boil water before consumption or use bottled water.

Boil Advisories are issued either by door to door notices or local public broadcasting through KPLC News, depending on the size of the area affected and nature of the Boil Advisory. Customers are notified by the same methods when follow-up water samplings are confirmed by the Health Department. Customers can also obtain updated information directly by contacting the Water District Office at 337-855-7250 or under the news tab of the KPLC website at kplctv.com.

The following pages issued by the Department of Health and Hospitals further explain Boil Advisories and offers FAQ's regarding safe practices for Boil Notices that can also be applied to Boil Advisories as a precaution.