

# COVID-19 SPECIAL ANNOUNCEMENT

During these difficult times, Water Works District No. 1 has facilitated initiatives to limit the exposure of COVID-19 to our employees and interaction with the public, while maintaining the ability to provide service to our customers. Business hours will currently remain the same. However, our lobby will be closed to the public until further notice. Payments can be made by the following methods:

- Online at [www.waterdistrictone.com](http://www.waterdistrictone.com) (Most Preferred)
- Bank Drafts (Most Preferred)
- Drive-thru
- Drop Box

For questions on how to apply for new service, new bank drafts, or other concerns, please call our office at 337-855-7250.